



# The all-in-one business solution for bed & breakfasts, guesthouses and small hotels

By Milky Bu. Sales Executive Thailand and Indochina

Who we are



Little Hotelier is an all-in-one solution  
for bed and breakfasts, inns, guesthouses and small hotels

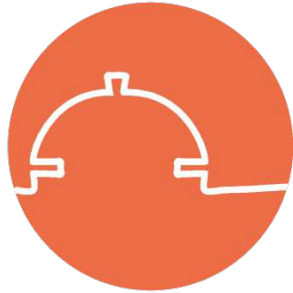
Everything you need to run your property like a pro.

- We help drive reservations and manage day-to-day operations for small property owners
- We connect properties to hundreds of booking sites
- We eliminate the manual boring stuff like unnecessary admin work



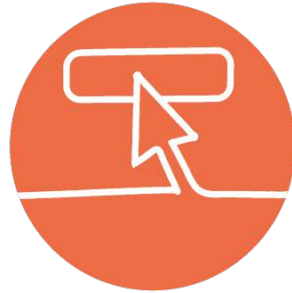
## The All-In-One Business Solution

One integrated approach to all the technology you need.



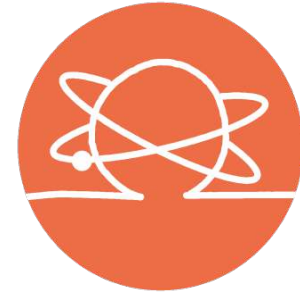
**Front Desk System**  
Manage your guests' stay from reservation to check out and everything in between

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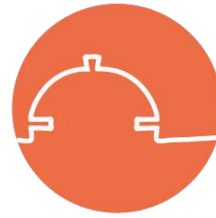


**Direct Booking Engine**  
Take online reservations directly from your website, commission-free

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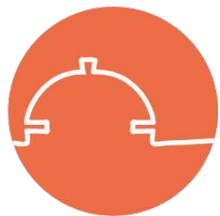
**Channel Manager**  
Give your property maximum exposure on the world's leading online booking sites



## Front Desk

As the heart of your hotel, your small property's front desk system handles all of your operational tasks. With Little Hotelier's front desk system, managing the day-to-day operations of your small property is a breeze.

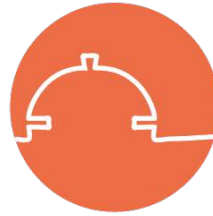
- Quick Updates
- Automatic Synchronisation
- Check-in and Check-out
- Guest Management
- Guest Loyalty
- Reporting



## Booking Engine

Tap into the massive number of web-savvy travelers that book accommodation online. Little Hotelier's booking engine will allow you to sell your rooms through your own website and third party sites your small hotel is listed on.

- Simple Booking Process
- Eliminate Manual Entries
- Secure Online Payment
- Local Currencies and Languages
- Seamless Website Integration
- Automated Guest Communications



## Channel Manager

Sell the most rooms possible through as many channels as possible. Little Hotelier's channel manager takes care of your property's online distribution channels so that you don't have to. Rates and inventory are automatically updated using a pooled inventory model.

- Live Rate and Availability Updates
- Solid Reporting On Which Channels Work
- 250+ Booking Channels
- No Double Data Entry
- Instantaneous Updates
- No Double Bookings

Why Little Hotelier?



With Little Hotelier you will have:

More  
Time

Forget being tied to your front desk, log into LittleHotelier's cloud-based system from anywhere, anytime

Boosted  
Revenue

Maximise every reservation & never miss a booking again!

Global  
Reservations

Make your property 'local' in every market with the flexibility of multi-currency and multi-language options. Connect guests around the world through over 250 booking sites.



Why Little Hotelier?



With Little Hotelier you will have:

Delighted  
Guests

With fully customisable pre-arrival and post-departure email templates, you can keep in touch with your guests from beginning to end.

Return On  
Investment

In-depth reporting features ensure you have a complete overview of your property.

Completely  
Supported

Our local and friendly training and support teams are there to help you every step of the way!





## Feature-Rich Calendar View

In a few clicks, you can drag and drop reservations, close rooms and create new reservations. It's as simple as 1-2-3.

The screenshot shows the 'Little Hotelier - Front Desk' interface. The top navigation bar includes 'Little Hotelier - Front Desk' and 'Help | My Little Guest House'. Below this is a secondary navigation bar with 'My Little Guest House' and tabs for 'Calendar', 'Reservations', 'Inventory', 'Setup', and 'Reports'. A toolbar contains buttons for 'Create Reservation', 'Create Room Closure', and navigation controls: 'Week', 'Day', '30 Jul 2015', 'Day', 'Week', 'Show All', and 'Hide All'. The main calendar grid shows dates from Thursday, July 30 to Wednesday, August 12. Reservations are visualized as horizontal bars with names and arrows:

- Suite 102:** White, Julie (red bar, Mon 03 Aug to Tue 04 Aug); Smith, Steven (green bar, Fri 31 Jul to Sat 01 Aug); O'Doyle, Rob (green bar, Tue 11 Aug to Wed 12 Aug).
- Deluxe:** Bernardo, Hugo (cyan bar, Tue 04 Aug to Wed 05 Aug); Williams, Rose (cyan bar, Wed 05 Aug to Thu 06 Aug); Pickle, Jennifer (yellow bar, Mon 03 Aug to Tue 04 Aug).
- Executive:** Rodger, Euan (orange bar, Thu 06 Aug to Fri 07 Aug); Macintosh, Richard (green bar, Fri 07 Aug to Sat 08 Aug).

- Drag and drop calendar
- instant invoices
- Simple one click reservation
- Easy to view inventory grid
- Quick check-in and check-out



One click to create or amend a reservation!

< Back

## Booking Summary

Booking status: New booking

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Check in date

20 Oct 2015

Check out date

23 Oct 2015

Length of stay:

**3 Nights**

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+ Add another room

Room type	Rate plan	Room number	Adults	Children	Infants
✖ <input type="text" value="Deluxe"/>	<input type="text" value="Deluxe Standard"/>	<input type="text" value="Deluxe 2"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

Room: \$

Extra Person: \$45

Discount: \$   %

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Details

Guest Details

Address

Payment Details

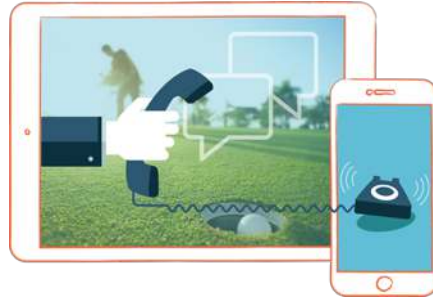
Other Details

Guest comments

Booking Summary

Room Total	\$354
Extra Person Total	\$45
Extras Total	\$0
Discount Total	\$0
Credit Card Surcharges	\$0
<hr/>	
* Subtotal	\$399
Booking Fee	\$10
Room Service Fee	\$8.97
<hr/>	
Total	\$417.97
Total Received	\$0
<hr/>	
<b>Total Outstanding</b>	<b>\$417.97</b>
* Includes GST (10%)	\$32.05
* Includes State Tax (7.5%)	\$24.04
* Includes Bed Tax (7%)	\$22.43

✔ Save



## Access anywhere, anytime

Manage your reservations from anywhere, at any time, and any device. All you need is an internet connection and your smartphone or tablet to keep an eye on your hotel.

- Cloud based system with one login
- Smartphone enhanced for control on the go
- No software downloads



## Attract guests from around the world

- Multiple language translations
- Over 80 different currencies
- Multiple time zones

The screenshot displays a hotel booking interface for a 5-star property. At the top, there's a large image of a resort pool. Below it, the hotel name and rating are shown. A language selection dropdown menu is open, listing various languages with corresponding flags. A table below shows prices in multiple currencies for different room types and dates. The 'United States Dollars (USD)' is highlighted in the currency list, and the 'English' language is selected in the dropdown.

Prices will be in:	Mon 23 May	Tue 24 May	Wed 25 May	Thu 26 May	Fri 27 May	Sat 28 May	Sun 29 May
Single Room (1 Photos) (1 Detail)	250	250	250	250	250	250	250
Standard Room (1 Photos) (1 Detail)	400	400	400	400	400	400	400
Twin Room (1 Photos) (1 Detail)	276	276	276	276	276	276	276
Bed and Breakfast (1 Photos) (1 Detail)	250	250	250	250	250	250	250
Deluxe Room (1 Photos) (1 Detail)	235	235	235	235	235	235	235
Special Offer (1 Photos) (1 Detail)	276	276	276	276	276	276	276

Property Information

Your Hotel  
1300 123 456  
+61 1234 5678  
88 Resort Street  
The Rocks  
Little Cayman 12345  
Return to main website

View Map Contact Us

Needled invitingly within a spacious 11-hectare estate, the lush resort offers you the serenity of a secluded retreat whilst ensuring you are provided with every possible convenience.

The Demo Hotel has never-ending views of the emerald-green Sea and idyllic landscapes of the coastline. The hotel enjoys an accessible location next to the beach and only 15 minutes from the international airport.

The resort offers 67 villas that are magnificently appointed with private plunge pools and tropical gardens, along with an incomparable spa facility, access to a number of outdoor recreation opportunities, and uncompromising service. It is the ultimate holiday location for your family.



## Run and export reports on:

- Best performing booking sites
- Your occupancy rates
- Income and outstanding payments
- Promotions or “Hot Deals” that work
- Your direct reservations plus so much more



## Worldwide support and training

- Phone support 7 days a week
- Local support, in a language and timezone that works for you
- Speak to an actual person for assistance
- Comprehensive training for you and your staff
- A wealth of detailed online tutorials with screenshots and videos at your fingertips
- New feature release training at no additional cost



Thank You

